



Tech Floor raised floor from Bergvik with H817 Alder Laminate finish in South Metro's new Operations Center.

***"The high quality Bergvik floor creates a warm, homey environment for our dispatchers."***



Dep. Chief Richard McGowan  
South Metro Fire Rescue,  
Centennial, Colorado.

*"We chose the Bergvik floor because of its superior quality, light weight and because it looks like real Alder wood flooring. The Bergvik Tech Floor also met our plan to create a warm, homey environment for our dispatchers,"* states Deputy Chief Richard McGowan, South Metro Fire Rescue.

*"Bergvik designed and customized their floor to meet our specific needs, using different panel sizes to adapt to the new dispatch furniture. Even the ramps are made from the same Alder finish, including the matching edge trim, which gives the floor an aesthetically pleasing look. The tapered edges on the floor panels allow them to fit tightly and we can easily put them back in place."* Bergvik raised floor panels are made from a solid wood core construction to provide a quiet, sound-absorbent flooring, eliminating echos and other noises. Most raised floors have glued laminate, which in time can cause delamination.

The Bergvik floor panels are direct-laminated under high pressure and high temperature, so they are guaranteed not to delaminate.

Says Deputy Chief McGowan, "we had a very positive experience with Bergvik as our raised floor vendor for the new operations center and we highly recommend them."



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### **South Metro granted accredited status.**

South Metro Fire Rescue (SMFR) has joined a select group of 114 fire agencies around the world that have been granted accredited status by the Commission of Fire Accreditation International (CFAI).

Accreditation is a voluntary self-assessment program aimed at continuous quality improvement. After South Metro completed a comprehensive inventory of services it provides, and measured how well they provide them, CFAI sent a team of peer reviewers to South Metro in December to validate and critique South Metro's performance. Services evaluated include everything from number of firefighters and fire stations, to the timeliness of responses for fire and medical emergencies. Peer review team leader Rick Fagan said "South Metro Fire Rescue is to be commended for its participation in this very comprehensive and detailed accreditation process...South Metro Fire Rescue is a very dynamic and progressive agency." Fagan's team recommended to the full commission that South Metro be accredited and that status was officially granted at a meeting in Florida this week.

CFAI is dedicated to assisting fire emergency service agencies throughout the world achieve excellence through self-assessment and accreditation in order to provide continuous quality improvement and the enhancement of service delivery to their communities. The CFAI process is voluntary and provides agencies with an improvement model to assess their service delivery and performance internally and then work with a team of peers from other agencies to evaluate their complete self-assessment. The men and women of South Metro Fire Rescue provide emergency medical, fire suppression, and fire prevention services to the people living and working in 76 square miles of Arapahoe and Douglas counties. It includes the cities of Greenwood Village , Cherry Hills Village , Centennial and Lone Tree, as well as much of the Denver Tech Center , Inverness , Park Meadows, Centennial Airport and the communities of Castle Pines Village , Castle Pines North, and Louviers. For more information, visit [www.southmetro.org](http://www.southmetro.org)